

DMC GROUP × UPLIFTAI



Delivery Assurance



CREDENTIALS, TEAM & DELIVERY ASSURANCE

Prepared for Pieter

29 SEPTEMBER 2026

PRE-DISCOVERY REVIEW EDITION

Accountable lead

Waldo van der Merwe is the intended personal professional-services provider for the initial pilot, subject to final client contracting and lawful invoicing. He brings approximately six years of enterprise consulting and technical delivery experience, including Lead Technical Consultant responsibilities at EPI-USE Africa, and remains responsible for architecture, integration, security and AI-system quality.

Complementary contribution

Sven Koch brings business and functional insight, stakeholder continuity and support for employee AI enablement and adoption. Waldo brings technical architecture, integration and engineering. We will agree the practical mix of work together for each later phase and record it in that phase's schedule.

Delivery controls

- Protected Discovery and evidence-based go/revise/stop decision before implementation.
- A→B→C feature cuts and phase exit gates recorded in the dated implementation plan.
- Approved source and access limits; DMC human decision on every client-facing output.
- Objective evaluation and UAT for the selected option; support and stabilisation boundaries agreed in writing.
- A change request for material additional software or automation; no blanket promise of a trained model or arbitrary website generation.

Ownership and continuity

DMC retains its data, branding and confidential know-how. SASWEAR (Pty) Ltd t/a UpliftAI owns reusable Experience Intelligence technology and is the prospective separate post-pilot licensor. The DMC tenant is separated from future tenants; Relay is not a runtime prerequisite. No DMC case-study use without written permission.

Proof before commitment

DMC does not have to assume a mature DMC-specific UpliftAI case-study catalogue. We will use representative test cases, record limitations, agree acceptance measures, and give DMC a documented decision after Discovery and each subsequent phase.